Business Methods

ELECTRONIC SHOPPING
Dialog Toolkit Interface

Intranet

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**Search
results:** 0 titles

Search Report

Database Name	Database Number
DISSERTATION ABS	35
GLOBALBASE	583
INSIDE CONFERENCES	65
INSPEC 1898+	2
NYT ABSTRACTS	474
TECTRENDS	256
WSJ ABSTRACTS	475
APPLIED SCI & TECH	99

Set	Description
S1	CY,PY=((1970:2003))
S2	S1 and ((rebat? OR refund? OR reimburs? OR credit?))(s)(shorter or unused or less)(s)(time or interval or period)(s)((SLA OR service(1N)agreement OR service(1N)level(1N)agreement))

Help Tips for 'Zero Records' - How To Get More Records

- Don't over-specify: use only the search options you really need -- leave the others blank.
- Exclude "implied concepts": leave out words like 'research' or 'effects.'
- Use more wildcards to search different word endings: use COMPUTER? in place of COMPUTER.
- Check the format of your entry. Follow the Search Tips examples shown on the search page.
- Check for misspelled words.
- Check that you are using parentheses correctly when you combine words with AND, OR, NOT.

For more tips on searching, see the Help page.